

Return of Terminal Link Train service Key messages for passenger-facing airport employees

October 23, 2013 – November 7, 2013

- Good news! Our fast and free Terminal Link Train will be back in service starting at 12:01 a.m. on November 8, 2013.
- When the Terminal Link Train service resumes, each train will have an additional car and there will be room for an additional 25 passengers, translating to thousands more in capacity each day.
- The buses will no longer be in service as of 4 a.m. on November 8. Going forward, all passengers will use the Link Train to commute between Viscount Station and the terminals.
- Thank you for your patience as we build for the future. The Link Train has been temporarily shut down since March 2013 to allow for construction of the [Union Pearson \(UP\) Express](#) station.
- Toronto Pearson is partnering with Metrolinx to provide the UP Express which will connect the airport to downtown Toronto (Union Station). The UP Express is planned to be operational by April 2015 for the Pan Am Games. As it's still 18 months from launch, the fare for the Union Pearson Express has not yet been published. The service, however, will be priced competitively and offer value to its guests.
- By connecting the two largest mobility hubs in the region, Toronto Pearson and Union Station, we are increasing regional connectivity and creating opportunity for important growth and competitiveness in our region's economy and tourism industry.

November 8, 2013 – November 15, 2013

- Good news! Our fast and free Terminal Link Train is now back in service. Get around quickly and easily on our fully accessible Terminal Link, operating 24/7 and connecting you to:
 - Terminal 1
 - Terminal 3 and the Sheraton Gateway Hotel
 - Viscount Station and the Value Park Garage, Value Park Lot and ALT Hotel
- The Terminal Link Train stops are located as follows:
 - Terminal 1: Level 5 of the Terminal 1 Parking Garage
 - Terminal 3: Terminal 3/Sheraton Hotel pedestrian bridge
 - Viscount Station: Level 4 of the Value Park Garage

What happened to the Terminal Link buses?

The buses were provided as a short-term inter-terminal transit solution while the Terminal Link Train was temporarily shut down. The new and improved Terminal Link Train is back in service and available for passenger and employee use, so we don't need the buses anymore.

What do you mean 'new and improved' Terminal Link Train?

While the train was out of service, an additional car was added to each train creating room for an additional 25 passengers each trip, translating to thousands more in capacity each day.

Why was the Terminal Link Train out of service?

The train was temporarily out of service to allow for the construction of the UP Express. Toronto Pearson partnered with Metrolinx to connect the airport to downtown Toronto (Union Station). The UP Express is planned to be operational by April 2015 for the Pan Am Games.